Conference Sponsors…….. 2
President’s Welcome…….. 3
Conference Overview……. 4
Conference Schedule……. 4-11
Keynote Speakers.......... 12-13
Session Presenters......... 14-17
Silent Auction...............18
SEE Trainers.................. 19
State Representatives..... 20
Board of Directors......... 21
Volunteer Opportunities....22
Conference Attendees..... 23-25
Membership Renewals..... 26
Conference Shuttle.........27
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MASEA

UP UNIVERSITY PLAZA HOTEL

ROUTE 66 Springfield Visitor Center
Welcome to Missouri State University and the 2017 MASEA Conference!

On behalf of the MASEA Board of Directors and the 2017 Conference Planning Committee, it is my pleasure to welcome you to MASEA’s 56th year supporting student success! It is an exciting time for MASEA and our members as we continue to grow, motivate, encourage, and inspire as student employment professionals.

Over the next few days you will be immersed in learning new and exciting information through 13 concurrent sessions, hear from 3 keynote speakers, enjoy a fun-filled and entertaining welcome reception. During your spare time, take in the natural beauty of the Ozarks, Springfield, Missouri!

We are also proud to have partnered with Ozarks Food Harvest, The Food Bank as the MASEA 2017 Silent Auction Charity. Ozarks Food Harvest, The Food Bank has helped transform hunger into hope for southwest Missouri by serving more than 200 hunger-relief organizations across 28 Ozarks communities.

Throughout the week, it is our hope you are provided with the motivation, connections, and knowledge needed to continue your path as an industry professional. Thank you for being a part of the MASEA journey as a valued member of our community. Now, “Get Your Kicks at MASEA’s 56th”!

With many thanks and a warm welcome,

Eric Wordlow
MASEA President
Assistant Director of Student Employment
Career Center
Monday, June 12
7:45 a.m.—4:00 p.m.
SEE Training Track A………………..University Plaza Hotel
Arkansas Room

Tuesday, June 13
7:45 a.m.—4:00 p.m.
SEE Training Track B………………..University Plaza Hotel
Arkansas Room

Wednesday, June 14
7:45 a.m.—9:00 a.m.
8:00 a.m.—8:45 a.m.
9:00 a.m.—9:30 a.m.
9:30 a.m.—10:15 a.m.
10:15 a.m.—10:30 a.m.
10:30 a.m.—11:45 a.m.
11:45 a.m.—1:15 p.m.
1:15 p.m.—1:30 p.m.
1:30 p.m.—2:45 p.m.
2:45 p.m.—3:00 p.m.
3:00 p.m.—4:15 p.m.
6:00 p.m.
Conference Registration………………..University Plaza Hotel
Breakfast…………………………………..University Plaza Hotel
President’s Welcome…………… MSU-Meyer Library-2nd Floor
Networking Activity
Break
Concurrent Sessions………………..Room 315 and Room 317
Lunch, Keynote Address……………………Room 313
Break
Concurrent Sessions………………..Room 315 and Room 317
Break
Concurrent Sessions………………..Room 315 and Room 317
Welcome Reception………………..University Plaza Hotel
John Q Room

Thursday, June 15
7:45 a.m.—9:00 a.m.
8:00 a.m.—8:45 a.m.
9:00 a.m.—9:45 a.m.
9:45 a.m.—10:00 a.m.
10:00 a.m.—11:15 a.m.
11:15 a.m.—11:30 a.m.
11:30 a.m.—12:15 p.m.
12:15 p.m.—1:00 p.m.
1:00 p.m.—1:15 p.m.
1:15 p.m.—2:30 p.m.
2:30 p.m.—2:45 p.m.
2:45 p.m.—4:00 p.m.
6:00 p.m.
Conference Registration………………..University Plaza Hotel
Breakfast…………………………………..University Plaza Hotel
Welcoming Remarks………………..MSU-Meyer Library-2nd Floor
Silent Auction Presentation
Break
Concurrent Sessions………………..Room 315 and Room 317
Break
General Session………………………..Room 317
Lunch…………………………………..……..Room 313
Break
Concurrent Sessions………………..Room 315 and Room 317
Break
Concurrent Sessions………………..Room 315 and Room 317
Dinner on your own

Friday, June 16
8:00 a.m. — 8:45 a.m.
8:45 a.m.—9:00 a.m.
9:00 a.m.—9:15 a.m.
9:15 a.m. — 10:15 a.m.
10:15 a.m. —11:00 a.m.
11:00 a.m.
Breakfast…………………………………..University Plaza Hotel
Welcoming Remarks….University Plaza Hotel -Texas Room
Break
General Session………………………..Texas Room
Conference Wrap-Up………………………..Texas Room
Conference Ends
SEE Training Schedule

Monday, June 12
SEE Training Track A: Legal Issues in Student Empl.
7:45 a.m.  SEE Training Registration
8:00 a.m.  SEE Training Breakfast
9:00 a.m.  SEE Training Begins…………………..Arkansas Room
12:00 p.m.  SEE Training Lunch…………………..Arkansas Room
1:00 p.m.  SEE Training Resumes…………………..Arkansas Room
4:00 p.m.  SEE Training Concludes

Tuesday, June 13
SEE Training Track B: JLD & FWS in Student Empl.
7:45 a.m.  SEE Training Registration
8:00 a.m.  SEE Training Breakfast
9:00 a.m.  SEE Training Begins…………………..Arkansas Room
12:00 p.m.  SEE Training Lunch…………………..Arkansas Room
1:00 p.m.  SEE Training Resumes…………………..Arkansas Room
4:00 p.m.  SEE Training Concludes

Conference Schedule

Wednesday, June 14
Conference Day 1
7:45 a.m.  Conference Registration………………..University Plaza Hotel
8:00 a.m.  Breakfast………………………….University Plaza Hotel
9:00 a.m.—9:30 a.m.  President’s Welcome… …MSU-Meyer Library 2nd Floor
9:30 p.m.—10:15 a.m.  Networking Activity………………. Meyer Library 2nd Floor
10:15 a.m.—10:30 a.m.  Break
10:30 a.m. — 11:45 a.m. Concurrent Sessions

Session 1: …………………………………………………………………………Room 317
Title:  A Journey Down the Red Carpet - Student Employment Week
Presenters:  Claudia Baer & Cheryl Combs, Missouri State University

Missouri State University CELEBRATES Student Employment Week! This fun session will show how the "Journey Down the Red Carpet" works at MSU. Attendees will explore different initiatives to enhance campus celebrations. They will learn a variety of ways to recognize students who are invaluable to their positions. Engage your student employees by recognizing their efforts that contribute to on and off-campus operations.
Wednesday, June 14  Conference Day 1 (cont.)

Session 2: ........................................................................................................Room 315
Title: How to Expand Your Work Study Program Off-Campus
Presenter: Brittney Gilman, Indiana State University

Learn how Indiana State University grew their work study program off-campus and are using 42% of federal funding at local non-profits.

11:45 a.m. — 1:15 p.m.  Lunch and Keynote Address

Keynote Addresses .................................................................Room 313

Title: The Importance of Kindness as a Leadership Trait
Presenter: Dr. Clif Smart, President, Missouri State University

Title: Unprepared for My Job
Presenter: Greg Burris, Springfield City Manager

How does a computer programmer become a city manager? What types of things prepare someone (or not) for a job like that? What are the skills students are going to need to be successful in the future?

1:15 p.m. — 1:30 p.m. Break

1:30 p.m. — 2:45 p.m. Concurrent Sessions

Session 1: ........................................................................................................Room 317
Title: Stipends - Can't Live With Them, Can't Live Without Them
Presenter: Debra Scripter, Spring Arbor University

Stipend payments have been ingrained in many schools as an adequate form of payment for years and yet we have also been directed to ensure that students are paid fairly and equitably. How do you know this is happening? Do you have the documentation necessary to support that a stipend meets wage and hour compliance. What are the risks if you do not have supporting documentation. If you wanted to make changes, what could you do? This session will discuss and provide information you can use to work with your school to move away from the classic "stipend" to a form of payment that both provides the support you need to ensure payment is fair and equitable as well as assist administrators to more fully understand and control their limited budgets to make it happen.
It is not uncommon for students to see the University Career Development Center or even the Student Employment Programs/Offices as “job placement agencies.” As a profession, many of us are often told our role is “to plan and hold career fairs, take care of students who need jobs, just fill on-campus job vacancies with anyone, help find student’s jobs, just post job flyers.” In reality, career services entities and student employment programs are so much more. Simply adding the intricacies of managing the Job Location and Development programs, most of also provide a broad and extensive range of services, seminars and resources which supplement and complement the academic rigor students receive in the classroom. We offer a full array of often underutilized programs and services that promote and enhance and even encourage a student’s career readiness. Learn how one Career Development Center has “redefined” its role in the student employment engagement process setting the bar for the university and maximizing the role of the student, and the impact it has made on students, faculty, staff, administrators, on-campus and external employers, as well as all other constituents. If you’re looking to get out of the “job placement agency business and mentality” and into the business of “career readiness, and career competencies for students,” then this is the session for you!

2:45p.m.— 3:00 p.m. Break

3:00 p.m.—4:15 p.m. Concurrent Sessions

Session 1: ...........................................................................................................Room 315
Title: Navigating the Alphabet Soup of JLD
Presenter: Lynn Hoehn, Owens Community College

JLD, FISAP, ACA, FSEOG, IFAP, FSA, PPA... make your head swim? You're not alone! In this session we will discuss the aspects of Job Location & Development that many people find confusing and difficult to understand. Information from the Federal Student Aid Handbook and the Owens CC JLD program will be discussed.
Wednesday, June 14                  Conference Day 1 (cont.)

2:45 p.m.—4:00 p.m.  Concurrent Sessions

Session 2: ..................................................................................Room 317
Title: Mobile time keeping options for your student employees
Presenter: Scott Mowery, Tracy Inc.

This session will cover new ways for student employees to manage their work schedules, preferences and time entry. It will also cover our Position Based Scheduling capabilities for supervisors managing staffing positions.

Join us this evening for the Welcome Reception located at the University Plaza Hotel starting at 6:00 p.m.!

Thursday, June 15                  Conference Day 2

8:00 a.m.—8:45 a.m.  Breakfast.............................University Plaza Hotel
9:00 a.m.—9:45 a.m.  Welcoming Remarks........MSU-Meyer Library 2nd Floor
9:45 a.m.—10:00 a.m.  Break
10:00 a.m.—11:15 a.m. Concurrent Sessions

Session 1: ..................................................................................Room 315
Title: Gotta Stay Relevant: Social Media
Presenter: Brittney Gilman, Indiana State University

Learn tips and tricks to keep your social media relevant to an ever-changing population: college students.

Session 2: ..................................................................................Room 317
Title: Creating the Next Generation of Leaders Through Community Service Funding
Presenters: Cheryl Combs & Claudia Baer, Missouri State University

This interactive session will explore new ways to utilize the community service funding component. This plan includes developing community partner relationships while building the next generation of student leaders. Missouri State University has been utilizing this method for over 20 years and has achieved great results. This session will empower you to evaluate your current community service funding model and apply new methods to develop student leaders in your community.
Thursday, June 15  Conference Day 2 (cont.)

11:15 a.m.—11:30 a.m.  Break
11:30 a.m.—12:15 p.m.  General Session/Keynote

**Title:**  Role Modeling Leadership: Helping Students See Leadership in Everyday Practice

**Presenter:**  Dr. Mark Johnson, University Professor
Pittsburg State University

Student Employment professionals work with students on a daily basis. During this presentation we will focus on understanding that students learn by seeing much more than hearing. Retention rates and results increase when students see professionals in action rather than providing verbal information.

12:15 p.m.—1:00 p.m.  Lunch
1:00 p.m.—1:15 p.m.  Break
1:15 p.m.—2:30 p.m.  Concurrent Sessions

**Session 1:**  .............................................................Room 317

**Title:**  Collaboration & Celebration for National Student Employment Week

**Presenter:**  Julie Short and John Knox- Ball State University

Quality student employment is imperative to many universities, but it often goes overlooked. Thankfully, National Student Employment Week is one instance where the hard work students put in as employees can be celebrated and made the focus of campus. Building your student employment celebration to highly visible with participations from across campus is always a goal, and Ball State University’s Career Center explains what steps can be taken to achieve great success. Discover how collaborations with on- and off-campus partners can help lead to more opportunities of celebration. Find out ways you can market your messages through countless communication streams. Understand how shifting the focus of the celebration toward a student-centric model can create new avenues of success and parlay into even greater awareness and positive perception. The Career Center at Ball State has enjoyed multiple years of Student Employment Week accomplishments, and you can learn what actions to take in order to create successful student employment celebrations.
Thursday, June 15  Conference Day 2 (cont.)

Session 2: Connecting: The Foundation for Building Trust
Presenter: Dr. Mark Johnson

Building relationships and having a good foundation of trust with individuals across campus is something most professionals strive to build. During this session, information will be given to help analyze what the campus “sees and expects” from student employment professionals and what can be done to change different perceptions. Tips and ideas will be given to connect with individuals across campus in new and different ways.

2:30 p.m.—2:45 p.m.  Break
2:45 p.m.—4:00 p.m.  Concurrent Sessions

Session 1: Why Fight It? Post-Millennialism & Job Search Engagement
Presenter: Kay-lynne Taylor, Missouri Western State University

Is there anything wrong with harnessing concepts directly from the video game culture to benefit student employment programs and employability? Not at all! One of the most important advances in assessment is our ability to measure behaviors and strengths, rather than rely on traditional self-reporting, a methodology adapted directly from neuroscience research. The generations are shifting. We are in full transformation to the Post-Millennialism population on campuses and in the workforce. The outlook for careers in the coming decades shows us what is hot today and even tomorrow. Why not maximize the effectiveness of our offices and departments by re-imagining the model we use to provide services and resources and offer our constituents a new theme of purpose and meaningful work to solve scalability for offices serving many constituents often on a shoestring budget.
Thursday, June 15  Conference Day 2 (cont.)

Session 2: ........................................................................................................Room 317
Title:  Tips and Tricks for Managing Conflicts in Student Employment
Presenter:  Heather Blades, Missouri State University

This session will explore the common types of conflict seen in the workplace and will provide participants with concrete tips and tricks to help make the experience of managing conflict a more pleasant and productive endeavor. Topics of discussion will include the role of perceptions in conflict, how the brain responds to conflict (and how we can use this knowledge to deescalate emotions), and methods of managing the conflict in order to create safe and productive work environments.

Friday, June 16  Conference Day 3

8:00 a.m.—8:45 a.m.  Breakfast…………………………...University Plaza Hotel
8:45 a.m.—9:00 a.m.  Morning Welcome……………………………Texas Room
9:00 a.m.—9:15 a.m.  Break
9:15 a.m.—10:15 a.m.  General Session

General Session ........................................................................................................Texas Room
Title:  Employment Transitions: Understanding the Needs of Transgender Student Employees and Job Searchers
Presenter:  Matt Banks, M.A.

LGBTQ+ acceptance and diversity are growing areas of concern for businesses across the United States. But often, the needs of transgender students and graduates are often confusing for cisgender individuals to understand. This presentation will provide an overview of transgender identity and how Student Employment professionals can most effectively help students navigate the job search process, both on and off campus.

10:15 a.m.—11:00 a.m.  Conference Wrap-up
11:00 a.m.  Conference Ends
Clifton “Clif” M. Smart III
Clifton “Clif” M. Smart III has served as the 11th president of Missouri State University since June 27, 2011. Missouri State University has demonstrated significant progress under Smart’s leadership. The university has set new enrollment records each year, increasing total enrollment by more than 2,000 students. Missouri State has also increased the number of underrepresented students by 33% and the number of international student by 18%. Missouri State has implemented fifteen new degree programs, two of which are doctorate programs. The university has achieved a Silver STARS rating from the Association for the Advancement of Sustainability in Higher Education and constructed or extensively renovated more than a dozen major campus facilities. The university has also received a historic level of external support, setting records in state appropriations, private gifts and grant funding. Before coming to Missouri State University, Smart had a private legal practice in Springfield, Missouri. Smart lives in Springfield, Missouri, with his wife, Gail.

Greg Burris
Greg is honored to lead what is arguably the most varied organization in Southwest Missouri. As City Manager, Greg serves as the Chief Executive and Administrative Officer and is responsible for the proper administration of all of the City’s affairs. Before being selected as City Manager, Greg worked for 25 years at Missouri State University in positions ranging from Computer Programmer to Vice President. Greg earned a Bachelor of Science degree in Computer Information Systems and a Master of Business Administration degrees, both from Missouri State University.

Greg married up, was born on Halloween, is a recovering computer programmer, once hosted an intervention for Ted Danson in a Washington D.C. elevator, formerly worked as a custodian, was a professional musician with limited talent for 12 years, has a passion for great customer service, once made a half-court shot 24 seconds before halftime in the State high school basketball championship game, doesn’t trust electric can openers, and enjoys French Silk Chocolate Pie (typically, alone in a dark corner).
Mark L. Johnson
Dr. Mark L. Johnson, received a BSBA in 1983, a MS in Technical Teacher Education in 1987, and a Ed.S. in Industrial Education in 1989, all from PSU. He received his Ed.D. in Vocational Education from the University of Arkansas in 1993. He is currently a University Professor in Technology and Workforce Learning in the College of Technology at PSU.
For more than 30 years, Dr. Johnson has been an advocate for student achievement and success, in and out of the classroom. He has served on 5 national boards of directors in the field of career and technical Education, including President of the Association for Career and Technical Education T& I Division and a member of the ACTE National Board of Directors. He is also a frequent presenter at state and national conferences. He has been named as PSU Outstanding Faculty three times. In 2000, he was named the National Career and Technical Educator of the Year by the national Association for Career and Technical Education. Most recently, he has been contracted by the Entertainment Industry as a Master Trainer for Stagehands all over North America, having taught more than 500 industry trainers in more than 15 cities across the US and Canada.
Locally, he is involved in numerous activities. He is a member of the Pittsburg Area Chamber of Commerce and was awarded its Chamber Volunteer of the Year in 2012. He is the co-chair of Youth Leadership, a program which he helped create, that has served more than 8500+ students in every school in Crawford County Kansas over the last 14 years. He is a Distinguished Toastmaster and is Club President for Gorilla Toastmasters. He served as Student Body President while a student at PSU. He served as president of USD 250 School Board, Pittsburg. During the 2008-2009 school year, he served as PSU Faculty Senate President, making him the only student in PSU history to serve as president for both students and faculty at PSU. Similarly, his son Jeremy also served as PSU Student Body president in 2009, making them the only family in PSU history to have a father and son serve as PSU Student President.
Dr. Johnson resides in Pittsburg with his wife Jacki. Their three sons are: Jeremy, the Outstanding Senior of PSU Graduating class 2009 and the 2018 Pittsburg City Mayor; Josh, PSU Music Education grad and 2011 Teacher of Promise, San Juan Puerto Rico; and Logan, PSU Electronics Engineering grad and Project Specialist for GrayBar, Bentonville, AR.
Kay-lynne Taylor
Kay-lynne Taylor is in her fourth year as the director of the career development center at Missouri Western State University in St. Joseph, MO. Kay-lynne currently serves on the Missouri Career Development Association (MoCDA) Board as Chair for Professional Development, on the St. Joseph Cotillion for Achievement as Talent Management Chair, and The Society for Human Resource Management northwest regional chapter, HRMA NW Missouri as VP of Membership. Kay-lynne’s background successfully navigated the three worlds of; higher education and academic curriculum development, university career and auxiliary services and the corporate/service worlds. She is a skilled program analystist and developer, she brings excellent ease to apply customer experience strategies, and useful career coaching, human resources, and higher education management skill set tools for participants to take away and use. Her experiences led her to her current role within the university and as a consultant. Kay-lynne oversees a comprehensive Career Development Center and advises University senior leadership on strategic plan implementation aligning university priorities to achieve State of Missouri performance-based funding metrics and scorecard analysis. Kay-lynne B.F.A in Graphic Design and a M. A. in Integrated Fine Arts, Computer Design and Higher Education Administration from Iowa State University and is completing her Ph.D. in Curriculum and Instruction Higher Education Administration from the University of South Florida.

Heather Blades
Heather Blades is the Associate Director of the Center for Dispute Resolution (CDR) at Missouri State University. She works full time at the CDR and has been with the Center since 2006. Ms. Blades is an experienced conflict coach, presenter/trainer, mediators, and facilitator. She oversees the day to day operations at the CDR and works closely with students, volunteers, and community partners. Additionally, Ms. Blades teaches in the conflict certificate programs at Missouri State.
Scott Mowery
Scott Mowery has over 19 years of experience working with automated time and attendance systems at Tracy. He started with Tracy in a technical support position before moving to sales and has an in-depth knowledge of the UltraTime Enterprise system. His background includes 4 years working with avionic electronics systems in the US Air Force and 12 years of technical support and sales with Sysco Corporation. Scott has been involved with all aspects of implementing Tracy’s UltraTime Enterprise software at a variety of academic customers.

Claudia Baer
Claudia Baer is in her third year of working in student employment at Missouri State University. She earned her Bachelor’s degree in Psychology from Missouri State University while gaining four years of Financial Aid experience as a student employee. Claudia currently oversees the placement of all work study students, while counseling and working with students on professional development. She also coordinates and manages the JLD program to strongly build connections with students, community partners, and the university.

Lynn M. Hoehn
I have been the JLD Coordinator at Owens Community College since 2004. I have a Bachelors of Education from the University of Toledo and a Masters of Organizational Leadership from Lourdes University. Previously, I served on the NSEA Board and I am currently a SEE Trainer.
Brittany Gilman
Brittney is going on her second year as the Student Employment Programs Coordinator in the Career Center at Indiana State University in Clinton, IN. She earned her Bachelor's at Indiana University in Telecommunications and her Master's of Business Administration from Indiana State University. She lives in Clinton, IN with her husband, Dylan, and their Yorkie, Tinker.

Julie Short
Julie Short is the Associate Director of Data, Operations and Technology in the Ball State University Career Center. As a member of leadership team, she provides strategic insight into programs, processes, systems, and office culture. Julie tracks and evaluates engagement data, which is used strategically to make data-informed decisions in the Career Center. In this role, Julie also manages the On-Campus Student Employment team, which provides the opportunity to engage students in over 5000 on-campus jobs. Her previous work as a Career Coach has provided tremendous insight on how to establish connections between the worlds of Career Development and On-Campus Student Employment.

Deb Scripter
Deb Scripter has been working in Student Employment for over 20 years managing all aspects of Student Employment in addition to her duties as the Director of Payroll Services. Deb returned to school later in life and earned her BA from Spring Arbor University in Accounting and Business Management. Managing the Work Study programs for SAU’s student population has been one of the most challenging part of her responsibilities with the many changes that have occurred from the federal guidelines and administration to the cultural changes that have taken place over the years. She enjoys spending time with her family and grandchildren when not on campus and looking forward the seeing what the new things our government comes up with to make retirement look sweeter every year.
Cheryl Combs
Cheryl Combs has over 30 years of experience within the field of Human Resources and currently serves as the Assistant Director of Student Employment at Missouri State University. Her previous experience includes Director of Human Resources at Fort Scott Community College and serving as a Project Manager for a Fortune 500 Company. She earned her Business Administration Degree through Ottawa University. Responsibilities for her current position include management of a stand-alone student employment office that employs over 3,100 students on campus for work-study and budget positions, management of a JLD program that generates over $2 million in annual wages with off-campus employers, and administration of a community leadership program. Cheryl’s love for the job comes from helping others and identifying and implementing new initiatives for the end result of helping others.

John Knox
John Knox is the Student Employment Coordinator at Ball State University, a position he has enjoyed for 10 years. He arrived at the BSU the Career Center with experience in sales, human resources, management and accounting. He puts customer service at the forefront of his responsibilities and is at his best when working with his constituents to best solve problems.

Matt Banks
(they/them/their) is the Coordinator of Multicultural Programs and LGBT Student Services at Missouri State University. In this role, Matt creates unique programs and trainings to help students, faculty, and staff understand the experiences of LGBTQ+ identified individuals in order to create a sustained commitment to gender and sexual equity. Matt holds a Master of Arts in Higher Education and Student Affairs from New York University and a Bachelor of Arts in Visual and Dramatic Arts from Rice University.
Ozarks Food Harvest is the Feeding America food bank for southwest Missouri, serving more than 270 hunger-relief organizations across 28 Ozarks counties. The Food Bank reaches nearly 30,000 individuals weekly and distributes more than 15.5 million meals annually. Ozarks Food Harvest consistently receives the highest honors from Charity Navigator, the leading evaluator of nonprofits in the country, as well a superior food safety rating from AIB International.

Founded in 1983, Ozarks Food Harvest has a stated mission of Transforming Hunger into Hope. The simple statement serves as a visionary and meaningful summary of Ozarks Food Harvest’s goals, while expressing exactly what it is The Food Bank does. In addition to food distribution and services to 270 Ozarks nonprofits, OFH provides feeding initiatives such as the Weekend Backpack Program, Mobile Food Pantry, After-School & Summer Food programs and Senior Food Program.
This year, Gloria Jenkins and Lynn Hoehn serve as trainers for participants of the Student Employment Essentials (SEE) Training Program.

Gloria Jenkins is currently the Assistant Director for Student Employment at Case Western Reserve University in Cleveland, Ohio. Gloria has 13 years of experience in financial aid, 5 of which have been in student employment. Prior to working in higher education, she worked for 16 years in the banking industry. She prides herself on her love for her profession, as it gives her the opportunity to work with students and make this small impact as they build upon work ethics and experience. In her spare time, Gloria enjoys playing and practicing the violin.

Lynn Hoehn is the JLD Coordinator at Owens Community College and has been an active member of MASEA and NSEA since 2004. She has served as a session monitor and round table moderator for MASEA and has served in several positions on the NSEA board. She became a SEE Trainer in February 2014.

Lynn has a Bachelor's of Education from the University of Toledo and a Masters of Organizational Leadership from Lourdes University in Sylvania, OH.
State Representatives of the Midwest Association of Student Employment Administrators (MASEA) support the association’s goals of increasing membership and representation of institutions in the Midwest, recognizing MASEA members, and fostering connectedness among MASEA members.

MASEA is looking for representatives for the following states:
- Kansas
- Kentucky
- Nebraska

Benefits of becoming a state rep include: networking with colleagues, strengthening your professional network and giving back to MASEA!

Talk to any board member or state rep for more information, or email info@masea.org! Time commitment is based on your availability and willingness to serve.
Board of Directors

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Candace Washington  
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washington.203@osu.edu
MASEA is always looking for members to volunteer for the organization in a variety of capacities. Volunteering with MASEA is a great professional development opportunity for gaining leadership experience and connecting with colleagues across the Midwest. MASEA is currently looking for volunteers for:

- 2019 Conference Planning
- State Representatives
- Social Media Content
- Newsletter Content

Talk to any board member for more information, fill out the volunteer application on the MASEA website or email info@masea.org! Time commitment is based on your availability and willingness to serve.

Midwest Association of Student Employment Administrators (MASEA)

http://masea.org  info@masea.org

Empowering, engaging and supporting student employment administrators across: Illinois, Indiana, Iowa, Kansas, Kentucky, Michigan, Minnesota, Missouri, Nebraska, North Dakota, Ohio, South Dakota, West Virginia, & Wisconsin.

Conference Wifi Information
Missouri State University
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<th>Name</th>
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